



July 1, 2020

Dear Bane Care Families:

It has been nearly a month since I last wrote to you and I thought I would bring you up to date on what has been happening across all the Bane Care facilities.

As I am sure you have followed on our daily website updates, we seem to have stabilized the spread of COVID to the point where we are nearly COVID free. While this may sound like cause of celebration – it is – we must still remain, careful, cautious and vigilant. In many states across the US, we are seeing surges in the virus, which is a cautionary sign to us that we can't, and won't, let our guard down.

All 11 of our facilities have continued to work hard at infection control protocols, and we are 100% “in adherence” with the Massachusetts DPH guidelines. As you know, we are subject to continuous monitoring, and every day we are looking to do what we can to be better, and never allow ourselves to be complacent. Our families are our partners in this work, and we appreciate your helping us to do what we need to do to protect your loved ones. Thank you for being so understanding and cooperative of the visitation guidelines, and if you have any problems scheduling your visits, please let us know. We want to do everything we can to welcome you to visit.

In addition to our ongoing infection control work, we are welcoming new residents, both short term and long term, into our facilities. There are many families in the community who need our help. Please know that we will continue our aggressive screening and monitoring to minimize the risk of bringing back the virus, and have protocols in place should an admission that previously tested negative later test positive. It is a challenge, but one that we will face head on, and likely for a long time.

In the meanwhile, as a beautiful New England summer beckons, please join us in our journey, as together we care for your loved ones. We are all a team in this work, and we are honored and appreciate your trust.

Have a happy 4<sup>th</sup> of July!

Gratefully,

Richard C. Bane